**Corey’s Knick Knacks Inventory Management System Documentation**

**Software Name**: Corey’s Knick Knacks Inventory Management System Documentation

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**Requirements**

The minimum requirements for to run CKK Desktop are as follows:

* Processor:1 GHz or faster.
* RAM:1 GB (32-bit) or 2 GB (64-bit)
* Graphics: DirectX 9 or later with WDDM 1.0 driver (the latter is the graphics architecture for video drivers)
* Hard disk space:16 GB (32-bit) or 20 GB (64-bit)
* Display:800×600 resolution

The minimum requirements for to run CKK Online are as follows:

**PC**

To use CKK in a browser on **Windows**, you'll need:

* Windows 7, Windows 8, Windows 8.1, Windows 10 or later
* An Intel Pentium 4 processor or later that's SSE3 capable

\* Note: Servers require Windows Server 2008 R2, Windows Server 2012, Windows Server 2012 R2, or Windows Server 2016.

**Mac**

To use Chrome browser on Mac, you'll need:

* macOS High Sierra 10.13 or later

**Linux**

To use Chrome browser on Linux, you'll need:

* 64-bit Ubuntu 18.04+, Debian 10+, openSUSE 15.2+, or Fedora Linux 32+
* An Intel Pentium 4 processor or later that's SSE3 capable

**How-to Guide**

Step 1 – Install, start up and login

* Download the program from our <https://www.coreysknickkacks.com/Administrators/Download> page.
* Click the download in a notification in your browser and install will begin immediately.
* When using Windows, which we recommend, click Windows start and or search for CKK. Or, if you selected the “Create desktop icon” checkbox at the time of installation, double-click on your CKK toolbox desktop icon.
* A splash page will appear as the program loads up.
* At the initial login screen, please enter “admin” for username and password.
* Once, you have completed the initial setup and installation, we recommend deleting the default admin user account and creating unique usernames relevant to business requirements.

Step 2 – Add, edit and remove products

* Following login, the “Product Manager” GUI will open.
* At the “Product Manager” GUI, you may enter new products in the fields below the “Products list” grid-view (center screen, see figure 1.1).

A picture containing graphical user interface

Description automatically generated

Figure .1

* There is no need to enter the ID number of a new product as these will populate by default preventing the creation of products with identical IDs
* Edit a product by clicking on it in the “Product list” grid-view and selecting and editing in the fields below with whatever relevant information you wish to add.
* Remove a product by selecting the product desired for removal in the “Products list” grid-view and when it appears in the fields, click the delete button

Step 3 – Online store purchase of products

* To purchase products at the Corey’s Knick Knacks online store, go to [https://www.coreysknickkacks.com](https://www.coreysknickkacks.comd)
* Click on the “Shopping Cart” link on the top navigation bar to go to a page displaying products for purchase (see figure 1.2)

Graphical user interface, text, application

Description automatically generated

Figure .2

* Click the “+” or “-” spinner below the image and description of the product you wish to purchase to increase or decrease the quantity of items.
* Click the large “Check Out - $...” button below the products list to proceed to place the order.
* You will see a confirmation screen and an email with the details of the purchase will appear in your inbox.

**Tutorials**

**CKK Administrator Desktop Walkthrough**

A screenshot of a computer

Description automatically generated with medium confidence

**CKK Online Store Customer Walkthrough**

**Text

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**FAQs**

1. Can admin users create new admins?

*Yes, though for standards of best practice, we only recommend two admins and four at the very most.*

2. How fast does a customer user see new products created by admin users in online store?

*Online customer users should be able to products created and added by in-house admin users nearly instantly.*

3. Can customer users create an online account and shop the same day?

*Yes, customer users may open an account and order products in the same day.*

4. Can customer users delete my orders before shipping?

*Our databases update in real time so the packaging and shipping processes begin immediately following an online order placement. However, a customer user may cancel their order safely within two hours. And even if the CKKs widgets are shipped to a customer, they may return it with a full refund if the widgets do not meet and exceed their expectations.*

**Additional Resources**

For additional information, please go to <https://www.coreysknickkacks.com/Resources/>

**Customer Support**

For customer support, please got to <https://www.coreysknickkacks.com/CustomerSupport/>